

Privacy Policy

**Company Name: Camp Journey in South Africa | Retreat Nukah & Tourism | Siba Shalum Getaway
Adventure | Retreat | Hospitality**

Effective Date: 1/20/2025

At **Camp Journey in South Africa: It's Connecting Branches and Siba Shalum Getaway** (collectively referred to as “we,” “our,” or “us”), protecting your privacy and ensuring the responsible handling of your personal information is a top priority. This Privacy Policy outlines how we collect, use, store, and share information from our website visitors, guests, and clients.

Information We Collect

1. Personal Information:

- When making a booking or inquiry, we may collect your name, email address, phone number, physical address, and payment details.
- If you register for workshops, tours, or events, we may also request details like dietary preferences, allergies, or emergency contact information.

2. Non-Personal Information:

- We may collect non-personal details such as your IP address, browser type, and pages viewed when visiting our website. This information is gathered through cookies to improve user experience.

3. Sensitive Information:

- Medical information (such as allergies or medications) may be collected to ensure the safety and well-being of campers and guests during their stay.

How We Use Your Information

We use your information to:

- Process bookings and provide services related to your stay, including accommodations, guided tours, excursions, and workshops.
- Personalize your experience by accommodating your preferences and dietary needs.
- Communicate updates, confirmations, or changes related to your reservation or itinerary.
- Enhance our services and website through analytics and feedback.
- Comply with legal and regulatory obligations.

Sharing Your Information

We do not sell or rent your personal information to third parties. However, we may share your information in the following situations:

- **Service Providers:** Trusted third-party providers (e.g., payment processors, transportation companies, or tour guides) who assist in fulfilling your booked services.
- **Legal Requirements:** Information may be disclosed if required by law or governmental authorities.
- **Safety and Security:** Information may be shared to protect the rights, property, or safety of our guests, staff, or the public.

Data Storage and Security

We use encryption, secure servers, and restricted access measures to protect your personal information from unauthorized access, alteration, or destruction.

Cookies and Tracking Technologies

Our website uses cookies to enhance user experience and collect non-personal data. Cookies help us analyze website usage, understand visitor preferences, and optimize our services. You may disable cookies in your browser settings, though this may limit website functionality.

Your Rights

You have the right to:

- Access the personal information we hold about you.
- Request corrections to inaccurate or incomplete data.
- Request deletion of your data, subject to applicable laws.
- Withdraw consent for the use of your personal data for marketing purposes.

To exercise your rights, contact us at info-questions@pathsfromyireh.co.za

Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices of these websites. Please review their privacy policies before providing any personal information.

Children's Privacy

We do not knowingly collect information from children under 13 without parental consent. If you believe we have collected such information, contact us, and we will promptly delete it.

Policy Updates

We reserve the right to update this Privacy Policy. Updates will be posted on this page, and the “Effective Date” will reflect the latest revision.

Contact Us

If you have questions or concerns about this Privacy Policy, please contact us:
Camp Journey in South Africa: Its Connecting Branches & Siba Shalum Getaway

• **E-mail To:**

campjourneyinsouthafrica@pathsfromyireh.co.za

retreatnuakh-tourism@pathsfromyireh.co.za

sibashalumgetaway@pathsfromyireh.co.za

Tel: +(301) 693-0503 | +27 (69) 369-5580

Thank you for trusting us with your personal information. We are committed to providing a safe, enjoyable, and enriching experience in South Africa.